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the Website means; www.crewsafe.com.au

We / Us etc means; The Crane Industry Council of Australia and any subsidiaries, affiliates, employees, officers, agents or assigns.

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You agree to indemnify Us and hold Us harmless from and against any and all liabilities or expenses arising from or in any way related to your use of this Website or the Services or information offered on this Website, including any liability or expense arising from all claims, losses, damages (actual and consequential), suits, judgments, litigation costs and solicitors fees of every kind and nature incurred by you or any third parties through you.

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Further, all of our Services are provided without a warranty with the exception of any warranties provided by law. We are not liable for any damages whatsoever, incurred because of or relating to the use of the Website or our Services.

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Use of information you have provided us with, or that we have collected and retained relating to your use of the Website and/or our Services, is governed by our Privacy Notice. By using this Website and the Services associated with this Website, you are agreeing to the Privacy Notice. To view our Privacy Notice and read more about why we collect personal information from you and how we use that information, [click here](#).

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All personal information you give us will be dealt with in a confidential manner in accordance with our Privacy Notice. However, due to circumstances outside of our control, we cannot guarantee that all aspects of your use of this Website will be confidential due to the potential ability of third parties to intercept and access such information.

Governing Law

These terms and conditions are governed by and construed in accordance with the laws of Victoria, Australia. Any disputes concerning this website are to be resolved by the courts having jurisdiction in Victoria.

We retain the right to bring proceedings against you for breach of these Terms and Conditions, in your country of residence or any other appropriate country or jurisdiction.

Refund Policy

You agree that in the event of an employee leaving your company a refund will NOT be issued by CICA for the cost of the sign up to Crew**Safe** or any Crew**Safe** assessments completed while the employee was under your employment. You agree that the Crew**Safe** membership and verification of competency assessments remain the property of the Crew**Safe** operator.